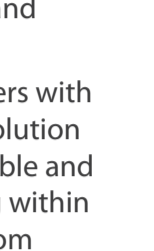
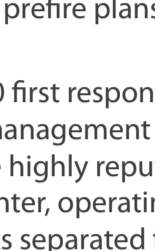




## Secure, Commercial Off the Shelf SaaS Solution for Fire & EMS Records Management & Reporting



### Security You Can Trust

**Emergency Reporting is a COTS SaaS solution that provides RMS software to the U.S. Marine Corps, Army, and other agencies that need high-level security hosted in a FedRAMP-approved Azure Government data center.**

Emergency Reporting (ER) is a powerful online system where authorized first responders access Fire & EMS reporting and records management services to enter incident reports, maintain resources, generate community risk assessments, store prefire plans and occupancy inspections, and much more.

Emergency Reporting supports over 750,000 first responders with a cloud-based, secure, easy-to-use records management solution (RMS). Emergency Reporting is hosted in the highly reputable and secure Microsoft Azure Government data center, operating within isolated data centers and protected networks separated from general networks.

Emergency Reporting federal customers within the Department of Defense, Department of Energy, and Department of Veterans Affairs (VA) are all required to maintain compliance with stringent cybersecurity guidelines. To meet those guidelines, the ER Federal Package, Ultra Secure, provides the following benefits:

- Security certifications for server hosting, including FedRAMP high-level certifications, NIST 800.171 (DIB), ITAR, IRS 1075, DoD L4, and CJIS
- Single Sign On (SSO) integration allows customers to operate their own Identity Provider (IDP). Implement any login requirements for additional security, including CAC cards
- Risk Management Framework (RMF) compliant
- Authority to Operate granted by the United States Army

ER also supports large entities with self-contained Fire and EMS services such as NASA, nuclear power plants, hospitals, oil refineries, and more. Emergency Reporting Ultra Secure complies with the Risk Management Framework (RMF) United States federal government security policy and standards utilized by the DoD. The historical uptime of both the Microsoft Azure Government platform and Emergency Reporting's Ultra Secure Cloud are greater than 99.9%.

Microsoft Partner

MPNID# 5324506

Package Types	Fire & EMS Package	Fire Package	EMS Package	Ultra-Secure
Unlimited Users per Agency	✓	✓	✓	✓
NFIRS Fire Reporting	✓	✓		✓
NEMIS 3 ePCR	✓		✓	✓
Administrative & Personnel	✓	✓	✓	✓
PreFire Plans, Fire Inspections & Permits	✓	✓		✓
Maintenance: Apparatus & Equipment	✓	✓	✓	✓
Truck Checks	✓	✓	✓	✓
Training	✓	✓	✓	✓
Certifications	✓	✓	✓	✓
Hydrants	✓	✓		✓
Inventory	✓	✓	✓	✓
Shifts	✓	✓	✓	✓
Daily Log	✓	✓	✓	✓
Events	✓	✓	✓	✓
Daily Roster	✓	✓	✓	✓
Calendar	✓	✓	✓	✓
Library	✓	✓	✓	✓
Payroll/Volley Per Call Tracking	✓	✓	✓	✓
Reports	✓	✓	✓	✓
Response & Safety Analytics Basic	✓	✓	✓	✓
Demographics	✓	✓	✓	✓

### Additional Products

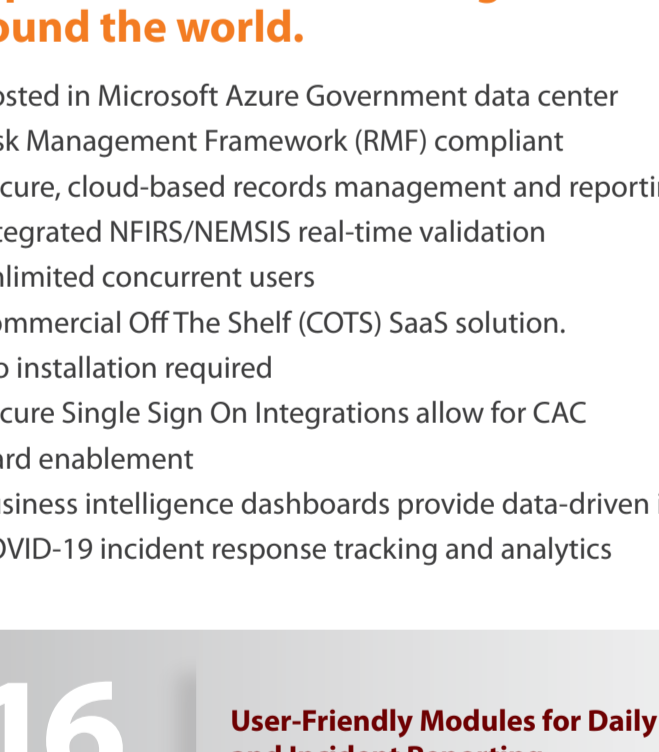
**Safety Analytics**  
How well are you protecting your most important asset – your people? With Safety Analytics, your NFPA 1500 program will rise to new heights. Our industry-exclusive “pump panel” provides a real-time look at ten mission-critical components that affect the health, safety, and well-being of everyone in your organization.

**VISION Plus with Google Maps**  
VISION Plus is a dynamic community risk reduction tool that allows departments to analyze and categorize risks present in their community, compare data to other departments nationwide, and generate the Occupancy Vulnerability Assessment Profile (OVAP) score for all occupancies within their response area.

**InspectER**  
Being iOS 11 iPad friendly, InspectER makes managing occupancy data and conducting inspections simple.

**CAD Link**  
Improve the integrity of your data with real-time incident reporting. CAD Link enables you to pull data from dispatch, view call-taker comments, and auto-fill apparatus times and personnel.

**Training**  
ER regularly offers a variety of training opportunities, including onsite and online training and Regional Training Academy events across the country.



**ER supports over 750,000 first responders at over 7,000 agencies around the world.**

- Hosted in Microsoft Azure Government data center
- Risk Management Framework (RMF) compliant
- Secure, cloud-based records management and reporting
- Integrated NFIRS/NEMIS real-time validation
- Unlimited concurrent users
- Commercial Off The Shelf (COTS) SaaS solution. No installation required
- Secure Single Sign On Integrations allow for CAC Card enablement
- Business intelligence dashboards provide data-driven insights
- COVID-19 incident response tracking and analytics

▶ 16

**User-Friendly Modules for Daily Operations and Incident Reporting.**

TRUSTED:

by the United States Marine Corps, Army, and NASA.

- INCIDENTS
- OCCUPANCY
- MAINTENANCE
- HYDRANTS
- ANALYTICS
- REPORTS
- DAILY ROSTER
- PAYROLL
- TRAINING 3.0
- EVENTS
- LIBRARY
- DEMOGRAPHICS
- ADMINISTRATION
- SHIFTS
- CALENDAR
- INVENTORY

**Customer Success is Our Top Priority**  
Since 2003, Emergency Reporting has been a customer-first company. Our employees have over 350 years of combined Fire and EMS experience. Not only are we always here to help, but we set you up for success with quick data migration from your old system, comprehensive onboarding and training, and a wealth of educational resources at your fingertips.

### A Quick Response to COVID-19

The United States Fire Administration (USFA) is conducting a national-level special study on agency responses to the coronavirus pandemic. ER was the first Fire and EMS RMS to support this endeavor to ensure customers can easily capture and report this critical data to the USFA National Fire Data Center (NFDC). Since then ER has quickly released a series of tools to support customers during this time, including:

- COVID-19 related incident tracking
- Updated NFIRS reports for customers to participate in the COVID-19 special study
- A new BI Basic dashboard to show COVID-19 incident data
- A pre-filled version of ICS Form 214 to easily apply for FEMA grants