

Getting Started with PennFIRS

A free, online tool for reporting your incident data to the state of Pennsylvania.

Emergency Reporting is proud to support more than 110,000 first responders world-wide. Our customers are our number one priority - that's why we've devoted the largest department in our company to client training and support. Along with top-level service, Emergency Reporting is easy to use. Our customers enjoy all the following benefits:

- Online access, from anywhere
- Unlimited concurrent users
- Instant updates and automatic backups
- Live, online training sessions
- Monthly product updates and news
- World-class customer service and support

Visit: www.emergencyreporting.com/pennfirs



PennFIRS comes with five core modules: Incidents, Reports, My Profile, Library, and Administration. Visit **emergencyreporting.com/pennfirs** to get more information on these modules and on other great system add-ons to enhance the PennFIRS system. To get your department started with PennFIRS, visit www.osfc.state.pa.us and use the link to online registration. The Office of the State Fire Commissioner will contact you to get your account up and running in no time.



**EMERGENCY
REPORTING®**

The Most Trusted Fire & EMS Records Management Solution

PennFIRS Frequently Asked Questions

What is PennFIRS?

PennFIRS, the Pennsylvania Fire Information Reporting System, is a state system used by fire departments to report and manage the flow of incidents into the National Fire Incident Reporting System (NFIRS). Emergency Reporting is the preferred vendor with the Office of the State Fire Commissioner in Pennsylvania, and the Emergency Reporting PennFIRS Package is provided **free of charge** to all departments in Pennsylvania.

Which modules are included for the basic PennFIRS account?

The Incidents, Reports, Library, My Profile, and Administration modules.

What will I be able to import?

NFIRS 5.1 data in the proper NFIRS text file format will be imported for free. This may include incidents, apparatus, personnel, ranks and stations. Emergency Reporting is able to import other record types for a fee, including detailed personnel, apparatus, hydrants, flow tests, occupancies, occupancy hazards and equipment.

Can I purchase additional modules or upgrade to the full fire package?

Add-on modules such as Training, Maintenance, Inventory, and Occupancy/Pre-Fire Plans are available. For a full station management solution, our Fire Package (which includes these modules) is great option. Contact sales@emergencyreporting.com to get pricing information.

Will you provide training and support during the switchover?

Yes, we are working with the Office of the State Fire Commissioner to ensure a high level of support. We'll be conducting regional training events in Pennsylvania, as well as weekly live training sessions via webinar. For additional information visit our website to watch pre-recorded training videos and browse the knowledge base. Our support and training teams are standing by to help as well.

For more info, visit:

www.emergencyreporting.com/pennfirs

Contact Us Today

www.emergencyreporting.com
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