CAD INTERFACE

Our CAD Interface saves your station time.

Saves 10 minutes per call!
That's more than 166 hours/1,000 calls!

➤ Improved staff productivity

➤ Improved data integrity

➤ Less human error

➤ Review call-taker comments

➤ Auto-populate personnel from daily roster per call

Visit us online to learn more:
www.emergencyreporting.com

EMERGENCY REPORTING®
The Most Trusted Fire & EMS Records Management Solution

CIB091311-A

CAD INTERFACE

Pull data directly from your agency's local 911 dispatch system with our CAD Interface!

In many cases, we can configure your account to receive, organize, and download evolving data into your system, allowing your station to run reports on the fly.

Here's How it Works:

❯ Dispatchers enter new information for complex and rapidly evolving incidents

❯ CAD System exports fire/EMS data, in real time *or* at the end of the call

❯ Our CAD Interface transmits, configures and uploads the data directly into your account

Two Methods of CAD Interface:

Preferred CAD Link (Web Services Direct)*

Web Services Direct is a tightly integrated interface between your CAD vendor and Emergency Reporting services. Using this option, most CAD vendors' systems transfer information from your dispatch center directly to our system every time the call is updated. There is no third party software because the interface is developed jointly by the CAD vendor and Emergency Reporting.

Flat File Parser**

The CAD system transmits a standard formatted file to an intermediate server at specified times. Depending upon the CAD system, this may be every time your dispatcher hits the "send" key, at the close of every run, or at fixed times throughout the day. Emergency Reporting's Flat File Parser software queries the server once per second, retrieves the data, and then transmits it using a 128-bit encrypted link. Once transmitted, the CAD data is then processed and new calls are inserted into your Emergency Reporting account.

*Current Web Services Interfaces include Spillman and Global,
**Current FFP Interfaces include Tritech, Intergraph, New World and more

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Contact Us Today

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1.844.752.6066 opt. 2